



womens
community
clinic

The Annual* Examiner

*It's actually semi-annual

"I'm so grateful to have a place I trust and can rely on for care. It's one less thing to stress about."

—Jess, Client



Greetings!

As I write this message, I realize how much has changed in only a few short months. Before November

9th, I was hopeful that about the potential of a brighter future ahead — in which health care and reproductive freedom would be confirmed as a universal right, and in which diversity would be celebrated as a source of strength.

As you all know, this is not how our election turned out, and we must now look ahead to a very uncertain future for abortion rights, the Affordable Care Act, and other federal programs that help make health care affordable for low-income communities. Those of us who believe in progress, inclusion, and social justice are having trouble recognizing the country we live in — and I know that many of you share my grief and fear over what the next four years may bring.

We are devastated — but we are by no means defeated. Our work and advocacy began long before this election cycle did; even long before the Affordable Care Act was passed. And it will go on long after. Women's Community

Clinic has been working since 1999 to provide low-income, uninsured women with the high-quality health care everyone deserves, and now is not the time we give up. Now is the time to renew our commitment to the crucial fight for reproductive health, freedom, and justice for all.

"Now is the time to renew our commitment to the crucial fight for reproductive health, freedom, and justice for all."

— Carlina Hansen, Executive Director

The new administration will have — and in fact, already has had — an impact on all of us: women, people of color, LGBTQ folks, immigrants, indigenous communities, and everyone else who fights for an inclusive society. It is more important now than ever that we come together in support, love, and commitment to the values we stand for. In the next four years, I will join our Clinic staff and volunteers to make sure that we are working as hard as we can every day, to improve the health and well-being of the women and girls we serve. To provide a safe space where women are trusted and encouraged to make the choices that are best for them and for

their families. To remind the most vulnerable people in our community that they matter, and that we support them.

This is not something we can do on our own. We know that it takes a village — a community — to stand up for our values and take care of one another. Now, more than ever, we are grateful for the community we have: for you, our supporters, advocates, and champions. I want to thank all of you for making it possible for us to open our doors every day and deliver the best care we can; to keep our Outreach clients nourished and taken care of as they navigate life on the streets; and to enable us each year to train over a hundred health workers who will carry our values of cultural inclusion, client-centeredness, and harm reduction with them as they pursue their careers in healthcare. All of this and more happens because you open your hearts to the women we serve.

We know we have a tough fight ahead of us — but I cannot imagine a more worthy way to spend the next four years, and I know we have an amazing community of champions on our side. Thank you for standing with us to defend the importance of reproductive freedom and social justice for all. ■



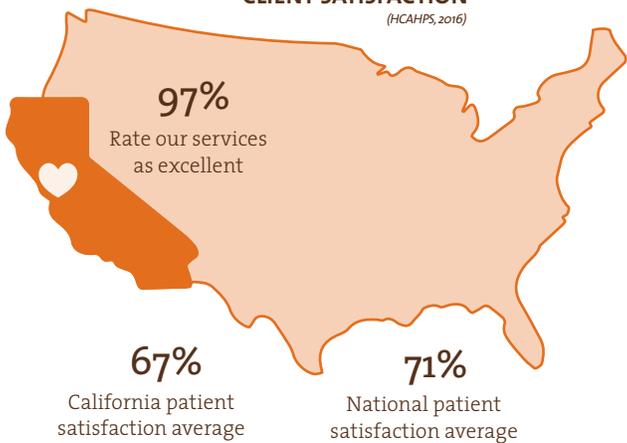
Thank you! January 21, 2017 was a historic day. We proudly marched alongside millions of women and allies in San Francisco and around the world to stand up for the belief that women's rights are human rights. In this uncertain time for women's health and reproductive rights, we're more committed than ever to ensuring that our clients continue to have a trusted place to go for quality, compassionate care — even when those rights are under siege. We're grateful to have you with us. ♥

OUR CLINICAL SERVICES

Whole-person care for all women, regardless of their ability to pay.

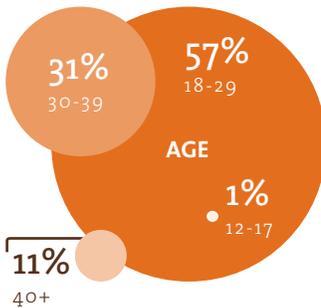
Over the last year, Women's Community Clinic provided life-saving care to **3,120** clients, providing a total of **5,809** visits. We serve cisgender and transgender women and girls, age twelve and older, who live in San Francisco, San Mateo, Alameda, and Marin counties. Our clients come from all walks of life, but most are low-income and face considerable barriers in accessing quality health care. ■

CLIENT SATISFACTION (HCAHPS, 2016)



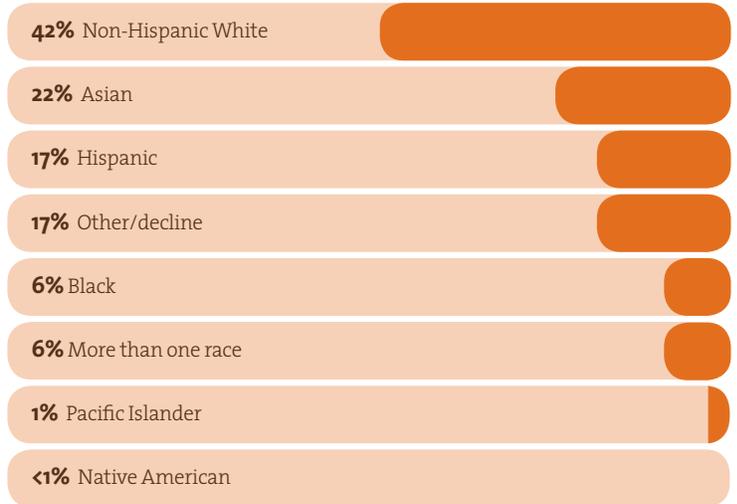
"I used to avoid going to the doctor because they always made me feel bad about myself. You all changed all that. I love coming here and I'm eternally grateful for the great care you've given me."

— Lara, Client



RACE/ETHNICITY

Despite disproportionate displacement from San Francisco among the city's African-American and Latinx communities, diversity among our Client population is increasing. ■

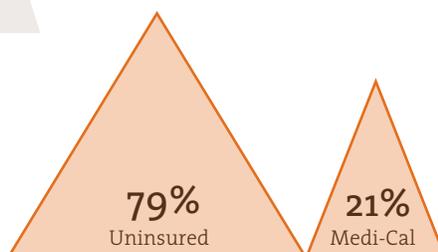


Percentages do not add up to 100% due to the overlap between categories of ethnicity and race.

INCOME



*Average rent for 1-br apt in San Francisco: \$40,584 per year.



CLIENT INSURANCE STATUS

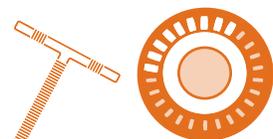
<1%
Other

TYPES OF VISITS



Cervical cancer screening rate*

*National average is 80.7%



3,485

Birth control prescriptions/IUD placements



100%

We screen all our clients for domestic violence



401

Counseling Sessions



758

HIV tests

OUR OUTREACH PROGRAM

Our Outreach Program meets women where they are, literally.

Because we know that health includes access to food, warmth, and safety, we extend our work beyond the Clinic's walls to support women facing homelessness on the streets and in single-room occupancy (SRO) hotels in San Francisco's Mission district. We provide critical support and health services using a client-centered, harm-reductive approach. ■

Total encounters:



Meals served



Condoms distributed



Work kits distributed



650



Pairs of socks and coats distributed



Ladies' Night

"You are a lifeline to a better world."

— Bree, Ladies' Night participant

Every Thursday night, we bring a warm meal and supportive health resources to women who are facing homelessness in San Francisco's Mission district. We help build a sense of community and empower women so they can help themselves and one another take charge of their well-being. ■

Ladies' Night is a collaborative project organized by Women's Community Clinic in partnership with the Mission Neighborhood Health Center, Dolores Street Community Services, Causa Justa:Just Cause, San Francisco Women Against Rape, Homeless Youth Alliance, BAART, Care Through Touch Institute, St. James Infirmary, and the Harm Reduction Coalition.

L-Ternship

Through a series of workshops on health issues that affect the lives of women living and working in the Mission, the L-ternship program trains Ladies' Night participants to become peer health educators and community advocates. ■



In November 2016, recent L-ternship participants organized a memorial and celebration for victims of violence in honor of former Ladies' Night client Amy Mustain, whose life was tragically cut short in 2010.



"When you're on the street, you're so worried about survival that you stop thinking about yourself. I was spiraling out of control, but L-ternship helped me look at myself, believe in myself, and start making decisions for my well-being again."

— Janine, L-ternship participant

OUR WORKFORCE DEVELOPMENT PROGRAMS

Training the next generation of health care leaders, advocates, and providers.

Every year, we provide direct hands-on health care training and mentorship to 100+ aspiring women's health providers, leaders, and advocates. Our programs bridge a critical gap between health care training and health care delivery. ■



Service hours donated by volunteer health workers.



Dollars saved by health worker trainees.



Percentage of workforce trainees who pursue a career in the health professions.



"I'm blessed to have been able to be a part of the WAHT program. I don't know where or who I would be without this in my life."

— Nyala, WAHT Graduate



WAHT Fellow Nyala Wright's Community Impact Project

During the first half of 2016, Nyala conducted a Community Impact Project on elder African-American women (40 & older) who are living with HIV/AIDS in the Western Addition/Fillmore neighborhood.

Nyala's goals were to break stigma within and outside the community around the issue of HIV/AIDS, and to build community, provide resources, and shine a light on the issues that face elder Black women (this includes all who identify as a woman) who live with HIV. Nyala sought to give space and time to African-American women so they could share their stories and be heard, as they are the pillars of their community.

Western Addition Health Training Program

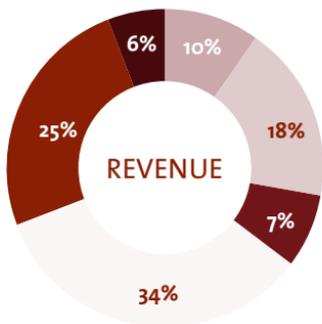
Our WAHT program combines health workforce training with community outreach among African-American community in San Francisco's Western Addition neighborhood. From community-based workshops to internships at Women's Community Clinic, WAHT delivers direct health services in conjunction with education, mentorship, and leadership training. ■



Nyala conducted interviews with two transgender African-American women over the age of 50 from the Western Addition/Fillmore. They shared a bit of their story and their thoughts on needed solutions for the struggles facing their peers. Nyala also surveyed three other people who do work in the HIV field, providing care and other services to HIV+ people. Nyala found that transgender Black women continue to be ignored as a population group, and that there is a need for community building, support, and education (through events such as a "lunch & learn," as well as other programs focused on women of color, single mothers, Black women, and Black transwomen).

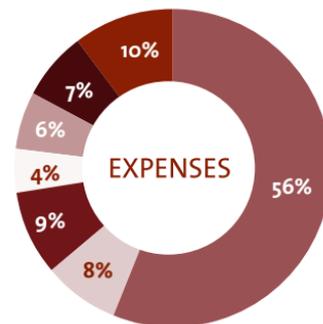
There is a need for a women's only support group for those living with HIV and for severe intensive case management services. Nyala concludes that we as a community need to do better to break down the systemic assaults (racism, sexism, transphobia, homophobia, poverty, housing crisis, hyper-incarceration of Black males, etc.) on Black transgender women and Black women that allow for HIV to disproportionately affect the Black community. ■

2015-2016 FINANCIAL STATEMENT



Individual Contributions	10%	\$311,187
Foundation & Corporate Contributions	18%	\$582,657
In-kind Contributions**	7%	\$234,501
Government Grants	34%	\$1,090,367
Health Services Revenues	25%	\$796,063
Other Income	6%	\$180,392

Total Revenue: \$3,195,167



Personnel	56%	\$1,929,858
Facilities	8%	\$269,785
Professional Services	9%	\$300,496
IT	4%	\$152,930
Supplies	6%	\$195,392
In-kind Contributions	7%	\$234,501
Other Expenses*	10%	\$183,019

Total Expenses: \$3,265,981

*Financial statement does not include depreciation.

**In-kind contributions reflect time donated by volunteers.



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Women's Community Clinic

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womenscommunityclinic.org

Accessible, Affordable Health Care for Women



CLINIC HOURS

Monday 1–9pm

Tuesday 9am–1pm

Wednesday 9am–5pm

Thursday 1am–9pm

Friday 9am–5pm

Saturday 9am–1pm

Women's Community Clinic creates a safe, welcoming environment where low-income women can access a full range of high-quality health services. We honor our mission to improve the health and well-being of women and girls by providing accessible and affordable health care, outreach services, and health workforce development programs.